

Privacy and Website Policy



Privacy Policy Introduction

Your privacy is important to RHG Consult Ltd. (RHG). We don't ask for your personal information unless we truly need it and we don't share your personal information with third parties, except where required by law.

It is RHG's policy to respect your privacy regarding any information we may collect from you across our website.

Personal Information

We may ask you for personal information, such as your name, email address, contact and payment details. We collect only the personal information relevant to providing you with a service and use your information only to ensure the fulfilment of this service. You are free to refuse our request for your personal information, with the understanding that we may be unable to provide you with some of your desired services without this information. We will only retain personal information for as long as necessary to provide you with a service.

Cookies

We use "cookies" to collect information about you and your activity across our site. A cookie is a small piece of data that our website stores on your computer and accesses each time you visit so we can understand how you use our site and provide you with content based on preferences you have specified.

If you do not wish to accept cookies from us, you should instruct your browser to refuse cookies from our website, with the understanding that we may be unable to provide you with some of your desired service without them. This policy covers only the use of cookies between your computer and our website; it does not cover the use of cookies by any advertisers.

Third Party Services

We may employ third party companies and individuals on our websites – for example, analytics providers and content partners. These third parties have access to your personal information only to perform specific tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Security

We take security seriously and do what we can within commercially acceptable means to protect your personal information from loss or theft, as well as unauthorised access, disclosure, copying, use or modification. Please be advised that no method of electronic transmission or storage is 100% secure, and we cannot guarantee the absolute security of your data.

Links to Other Sites

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites and cannot assume responsibility for their treatment of your personal information. This privacy policy only covers our website and privacy practices.



Children's Privacy

We do not knowingly collect or store personal information from children (website visitors under the age of 18). If you believe your child has provided us with personal information, we encourage you to contact us immediately, and we will delete the data as quickly as possible.

Changes to our Privacy Policy

At our discretion, we may change our privacy policy from time to time. Your continued use of this site after any changes to this policy will be regarded as acceptance of our practices around privacy and personal information.

Website Policy Introduction

Terms

By accessing the website at http://www.rhgconsult.co.uk you are agreeing to be bound by these terms of service, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this website are protected by applicable copyright and trademark law.

Use License

Permission is granted to temporarily download one copy of the materials (information or software) on RHG Consult's (RHG) website for personal, non-commercial transitory viewing only. This is the grant of a license, not a transfer of title, and under this license you may not:

- Modify or copy the materials
- Use the materials for any commercial purpose, or for any public display (commercial or noncommercial)
- Attempt to decompile or reverse engineer any software contained on RHG's website
- Remove any copyright or other proprietary notations from the materials; or
- Transfer the materials to another person or "mirror" the materials on any other server

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This license shall automatically terminate if you violate any of these restrictions and may be terminated by RHG at any time. Upon terminating your viewing of these materials or upon the

termination of this license, you must destroy any downloaded materials in your possession whether in electronic or printed format.

Disclaimer

The materials on RHG website are provided on an 'as is' basis. RHG makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.



Further, RHG does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its website or otherwise relating to such materials or on any sites linked to this site.

Limitations

In no event shall RHG or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use the materials on RHG's website, even if RHG or an RHG authorised representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

Accuracy of materials

The materials appearing on RHG's website could include technical, typographical, or photographic errors. RHG does not warrant that any of the materials on its website are accurate, complete or current. RHG may make changes to the materials contained on its website at any time without notice. However, RHG does not make any commitment to update the materials.

Links to Other Sites

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites and cannot assume responsibility for their treatment of your personal information. RHG has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by RHG of the site. Use of any such linked website is at the user's own risk.

Modifications

RHG may revise these terms of service for its website at any time without notice. By using this website, you are agreeing to be bound by the then current version of these terms of service.

Governing Law

These terms and conditions are governed by and construed in accordance with the laws of United Kingdom, and you irrevocably submit to the exclusive jurisdiction of the courts in that State or location.



Signed:

Name: Lee Patterson

Position: Managing Director

Date: 13/10/23

Date of next review: 12/10/24