

IMPROVEMENT PRACTITIONER

LEVEL 4 APPRENTICESHIP

Improvement Practitioners identify and lead the delivery of change across organisational functions and processes

Improvement Practitioners can be found across all sectors and functions including automotive, banking, engineering, food products, IT, property, retail, telecoms, Public Sector, etc.

Typically, Improvement Practitioners lead smaller projects and/or play a key supporting role in a larger programme – tackling issues that may require swift problem solving, or re-occurring challenges that require in-depth analysis and the implementation of a range of effective and sustainable countermeasures. They are the focal point for all stakeholders and responsible for communication throughout a project.

There are a variety of job titles associated with the occupation, these include, but are not limited to: Business Improvement Practitioner, Continuous Improvement Manager, Process Excellence Manager, Lean Six Sigma Green Belt and Quality Control Senior Analyst.

Added value – you will achieve a Lean Six Sigma Green Belt on successful completion of your apprenticeship.

The apprenticeship standard journey



92% of employers say:
Improving apprentice skills



97% of apprentices say:
Giving relevant training that helps
you perform your job better



Mindmap of Learning Journey in Weeks



Week

No. Learning Unit

1	INDUCTION	PROGRESS REVIEW
1	Principles & Methods	24 Measurement Systems
5	Project Selection & Scope	28 Data Analysis - Basic Tools
6	Compliance	32 Data Acquisition & Analysis
7	Team Formation & Leadership Coaching	36 Process Capability & Performance
9	Project Management	41 Root Cause Analysis
	PROGRESS REVIEW	PROGRESS REVIEW
11	Communication, Presenting & Reporting	45 Experimentation & Optimisation
13	Change Management	49 Identification & Prioritisation
14	Problem Definition	51 Control Systems
16	Process Mapping & Analysis	53 Preparation for Gateway
20	Voice of the Customer	57 GATEWAY
22	Basic Statistics & Measures	65 END POINT ASSESSMENT