RHG REACH HIRE GROW.





Quality Practitioner Apprenticeship

What is a Quality Practitioner Apprenticeship?

As a Quality Practitioner, you will play a key role in helping your organisation deliver products and services that consistently meet customer expectations, regulatory requirements, and quality standards. This apprenticeship is relevant across a wide range of sectors, including manufacturing, engineering, automotive, food production, pharmaceuticals, logistics, financial services, retail, government, and the growing green economy.

You will develop expertise in the four core areas of quality management: Quality Planning, Quality Assurance, Quality Control, and Continuous Improvement. Through practical, workplace-based learning, you will learn how to establish effective processes, conduct audits and inspections, manage risks, monitor performance, and drive improvements that enhance quality and customer satisfaction.

Working with colleagues from across the business, you will analyse quality data, investigate issues, identify root causes, and implement solutions that improve efficiency and reduce waste. You will also collaborate with customers, suppliers, and external stakeholders to maintain confidence in the quality of products and services.

The programme develops valuable skills in problem-solving, compliance, risk management, process improvement, and quality governance. You'll also learn how to use AI and digital tools to support data analysis, identify trends, and drive smarter quality improvements.

By the end of the apprenticeship, you will have the confidence and capability to influence performance, embed a culture of continuous improvement, and make a measurable impact on organisational success.

Level 4	Typically runs for 18 months	Compliance time 326 hours	Maximum funding £6,000

Topics covered:

- Customer & Stakeholder Requirements Management
- Quality Planning, Assurance & Control Techniques
- Data Analysis, Performance Measurement & KPI Development
- Process Improvement & Continuous Improvement Methods
- Root Cause Analysis & Structured Problem Solving
- Risk Management & Opportunity Assessment
- Audit Planning, Compliance & Quality Governance
- Applying AI & Digital Tools to Drive Quality Improvement and Operational Excellence

Who is this for?

This apprenticeship is ideal for individuals responsible for quality, compliance, process improvement, or operational performance. Whether you work in manufacturing, engineering, logistics, service delivery, or the public sector, it will help you develop the skills to improve quality, solve problems, manage risks, and drive continuous improvement.

What do our learners say?

"Thanks for being an awesome Coach, you are a great support and really take your time to ensure that you share your knowledge in a way which supports my day to day role. I always look forward to the sessions and always take something away from each and every session. Thanks for all that you do Sam."

What qualification will you gain?

This standard aligns with the following professional recognition: The Chartered Quality Institute for Practitioner.

You will also gain a Lean Six Sigma Green Belt as an added value qualification

Want to know more?

Read more about the programmes we offer on our website at www.rhgconsult.co.uk or contact us directly and we will be happy to answer your questions and give you more details on the apprenticeship programmes, how to access funding or even how to hire a Quality Practitioner.

What do our employers say?

The support and guidance throughout the apprenticeship from RHG has been great, well-structured which has enabled both my apprentice and I to stay on track. The team at RHG have been approachable, friendly and efficient and their passion for supporting development is really apparent in everything they do. Thanks for all the support throughout – it's a real success story!

A Quality Practitioner is responsible for monitoring and improving quality standards within an organisation. Using data analysis, auditing, inspection techniques, and problem-solving methodologies to identify opportunities for improvement and reduce errors. Working collaboratively with internal and external stakeholders, they support compliance, drive continuous improvement, and help ensure products and services consistently meet customer, regulatory, and business requirements.

Roadmap

01

Define

weeks 1-10

Understand customers, stakeholders and regulatory requirements, identify critical quality needs, and translate expectations into measurable objectives. You'll also use AI tools to summarise requirements, analyse documents, and generate stakeholder maps.

02

Measure

weeks 11-23

Convert requirements into performance measures, map processes, establish KPIs, and analyse quality data. AI supports data cleansing, trend analysis, KPI development, and visual reporting to improve decision-making.

03

Analyse

weeks 24-37

Use data analysis, root cause investigation, and risk assessment techniques to identify performance gaps and improvement opportunities. AI helps uncover patterns, generate insights, and support structured problem-solving activities.

04

Improve

weeks 38-50

Apply quality improvement methods and structured problem-solving tools to enhance products, services, and processes. AI can help generate improvement ideas, model scenarios, and support the development of revised procedures and controls.

05

Control

weeks 51-60

Embed sustainable quality practices through audits, governance, compliance, and continuous improvement. AI supports audit preparation, compliance documentation, performance monitoring, and early identification of trends and potential issues.

Apprenticeship Standard Journey



Apprenticeship Assessment Explained



Apprentice

Completes a work based project and gathers evidence for their portfolio.



Employer

Supports the apprentice to complete their project and gather evidence for their portfolio.



Training Provider

Ensures the apprentice has covered all the knowledge, skills and behaviours. Supports the apprentice to complete their project and evidence in their portfolio. Helps the apprentice prepare for their presentation and professional discussion.



Assessment Organisation

Assesses the work-based project, supported by the presentation and questioning. Completes a professional discussion underpinned by the portfolio of evidence.

Apprenticeship Assessment

Work based project with presentation and questions and answers. The project will be a contextualised work-based project report of 4,000 words. A tolerance of plus or minus 10% is allowed. Appendices including references, pictorial representations, diagrams etc will not be included in this total. It should be based on an area of operation that the apprentice works in.

Professional discussion underpinned by a portfolio of evidence. The presentation including questions and answers will last for 60 minutes. The independent assessor has the discretion to increase the time of the presentation with questions by up to 10% to allow the apprentice to complete their last answer. The independent assessor will ask a minimum of 5 questions at the end of the presentation..



Possible Progression Routes

Level 5 — Improvement Specialist

Level 6 — Service Innovation Lead

Level 5/7 — Coaching and Mentoring

Lean Six Sigma Black Belt

About RHG

Established in 2004, RHG Consult Ltd (RHG) is a private training provider based in Market Harborough on the border of Leicestershire and Northamptonshire. We deliver training nationally and we are approved by the ILM, C&G, Highfield, ICQ, CPDUK, ISEP and IOSH to deliver accredited training in Leadership and Management, Health, Safety and the Environment, Coaching and Mentoring, Personal and Workforce Development and Education and Training.

We are a Disability Confident employer and are approved by the Careers Transition Partnership as a preferred supplier to the MoD to assist service personnel with their personal development and transition to civilian employment.

A significant proportion of our business is delivering apprenticeships and having become a main provider in February 2018, we took the decision to provide apprenticeship standards only. Since January 2020 we have delivered all training including the delivery of apprenticeship standards remotely. Our training is delivered through a mixture of live and recorded webinars, live tutorials, workbooks, assignments, setting workplace tasks, e-learning and multi-media resources, including podcasts RHG's first full Ofsted inspection in March 2023 resulted in an overall 'Good' rating with 'Outstanding' for leadership and management.

RHG has been a Certified B Corporation™ since June 2024. This is a globally recognised standard that demonstrates our high standards of social and environmental performance, transparency and accountability. RHG became an Employee Ownership Trust in October 2024. Our business model provides staff more influence in decision-making and bi-yearly bonuses through profit sharing.



- ✓ Read our training brochure here
- ✓ Read our Impact Report here
- ✓ Read our Ofsted report here



Our Mission

To grow with integrity

Our Vision

To be a leader in sustainable and ethical training and development, empowering individuals and organisations to thrive while contributing positively to society and the environment

Our Values

Sustainable
Ethical
Inclusive
Innovative



How do I find out more?

Contact us today to discuss how you could fill skills gaps within your existing team, hire new team members through the apprenticeship scheme or for more information about the Apprenticeship Levy.

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